

One Northern Devon report for meeting 03.02.21

one northern devon

Who are we?

We are a partnership of public, private, voluntary and community groups

What do we do?

We collaborate together, influence policy that affects Northern Devon, and work over the long term.

Why do we exist?

We want to improve the quality of life in Northern Devon, protect our shared natural environment, and address local inequality.

One Northern Devon Objectives for 2020-2021

One Northern Devon Objectives for 2020-2021

Development Teams

Development Teams in place and leading development of the three OND themes, horizon scanning and using their knowledge & expertise to highlight opportunities.

Organisational form agreed

An organisational form that enables collective responsibility over shared resources and allows us to apply for funds and manage them collectively

OND strategic priorities

Delivery Teams in place working to deliver interventions described in the OND 10 year quality of life strategy with regular progress reports that include barriers encountered.

Wellbeing Performance Dashboard

Agree the measures we wish to monitor that are key indicators of Northern Devon wellbeing performance

Attract funding and/or share resources

Obtain funding to deliver against strategic priorities and aim to find sustainable funding sources for OND team and One Community Developers

One Communities addressing local priorities

One Communities working to deliver their priorities as identified by community engagement and JSNA data

Evaluation

Evaluation of agreed projects to provide evidence of the return on investment for funders

Raise profile of the values & work of OND

Strategic comms plan to ensure the work of the teams and One Communities is promoted at national, regional and local level

Priority projects to March 2021

- Supporting disadvantaged young people into employment – a whole system approach
- Supporting employers to promote a healthy, supportive workplace
- Home from Hospital volunteer service
- OND Flow – team around the person
- High Flow
- One Community delivery plans

1. FINANCE

1a. Monthly finance report

One North Devon Financial Summary								
Income and Spend 2020/2021								
		2020/2021 Full Year Budget	Year to Date	Future Spend	Forecast 2020/21	SECTION TOTAL		
Core Income								
	2020/21 iBCF Core Cost funding	100,000	100,000	0	100,000			
	Staffing Accrual and Ringfenced Income	123,317	123,317	0	123,317			
								223,317
Commissioned Income								
Other Expected Income	Community Development Fund	26,250	26,250	0	26,250			
	DWP	98,000	0	98,000	98,000			
	iBCF Local	50,000	0	50,000	50,000			
	iBCF Prevention	35,000	0	35,000	35,000			
	Funding from Western Power	1,500	1,500	0	1,500			
	Funding from June 2020 Underspend	1,009	1,009	0	1,009			
	STP Funding for Flow workforce development	6,000	6,000	0	6,000			
								217,759
Spend								
Core Staff Costs								
	Community Partnerships Manager	40,344	24,328	15,917	40,245			
	One Communities Co-ordinator	12,334	5,840	2,270	8,111			
	Admin Support Officer	9,665	5,015	6,021	11,037			
	NDHT Programme Management costs		0	0	0			
			0	0	0			
								59,392
Core Non-Pay Costs								
	Website and Media support	7,832	6,379	1,453	7,832			
	Staff Travel and expenses	1,200	191	43	234			
	Engagement Events	1,000	0	0	0			
	Amount Allocated for Website & Media Costs	1,000	779	75	854			
	OND infrastructure legal costs - rollover	5,000	0	5,000	5,000			
	GP Network development costs - rolled over	1,500	0	1,500	1,500			
	Contingency costs - rolled over	5,000	0	5,000	5,000			
			0	0	0			
			0	0	0			
								20,421
Commissioned Activity								
	Hi Flow salary costs (till June 2021)	57,500	34,500	23,000	57,500			
	Community Development salary costs (till Dec 2020)	73,212	62,875	13,750	76,625			
	Social Prescribing and Flow Co-ordinator (till June 2020)	7,157	7,157	0	7,157			
	OND Flow Team	10,500	0	10,500	10,500			
	Supporting young people into employment	106,197	0	107,849	107,849			
	Home from Hospital Community Developers		16,401	28,943	45,344			
	Home from Hospital Multi Service Volunteers		0	19,308	19,308			
	Flow Co-ordinator - 5 month role (workforce developme	6,000	6,000	0	6,000			
								330,283
	Forecast Surplus for the Year							30,981

1b. 2021/22 budget

One North Devon 2021/22 budget expenditure		Planned budget	Carried over 20/21	New funding secured	Secured funding end date	Funding source	Shortfall	Potential funding allocations	Potential funding source
Core Staff Costs									
	OND Programme Manager - NDHT Secondment/CCG contribution	5,920	-	5,920	End of March 2022	CCG contribution	-	-	
	Community Partnerships Manager	40,962	17,067	-	End of August 2021	OND carry over	23,894	23,894	IBCF Locality
	One Communities Co-ordinator	5,871	2,446	-	End of August 2021	OND carry over	3,425	3,425	IBCF Locality
	Admin Support Officer	9,858	4,108	-	End of August 2021	OND carry over	5,751	5,751	IBCF Locality
Total core costs		62,611	23,621	5,920			33,070	33,070	
Core Non-Pay Costs									
	Website and Media support	5,795	-	-	Not yet funded		5,795	2,734	IBCF Locality
	Staff Travel and expenses	1,200	-	-	Not yet funded		1,200		
	Engagement Events	1,000	-	-	Not yet funded		1,000		
	Website & Media hosting fees	1,000	-	-	Not yet funded		1,000	1,000	IBCF Locality
Total core non-pay costs		8,995	-	-			8,995	3,734	
Contingency budget									
	OND infrastructure legal costs	5,000	2,360	-	Part funded	OND carry over	2,640	2,640	
	Contingency costs	5,000	5,000	-	End of March 2022	OND carry over	-	-	
Total contingency costs		10,000	7,360	-			2,640	2,640	
Commissioned Activity (Fixed Term)									
	One Community Developers salary costs	134,679		12,000		Devon Communities Foundation	74,644	70,000	Awards for all
	High Flow	42,000	7,000	9,000	End of July 2021	DPT discharge support		70,000	NHS Charities Together
	Multi Service Volunteer Co-ordinator (25 hours)	30,312	-	9,093	Middle of July 2021	Police and HF carry over	33,000	17,000	IBCF Prevention
	Youth Flow (end 31st October)	62,912	-	62,912		DPT discharge support	21,219	6,000	Encompass
	Flow Co-ordinator (co-ordinates Team around the Person/Community around the	14,396	1,200	6,000	End of October 2021	DWP and IBCF	-		IBCF Locality
					End of September 2022	IBCF prevention rollover and Kr	8,396	7,196	IBCF Locality
Total commissioned activity		284,299	8,200	147,040			137,259	175,196	
TOTALS		365,905	30,981	152,960			181,964	214,640	
Total planned budget		365,905							
Funding secured to date		183,941							
Total year end variance (deficit)		181,964							
Potential funding identified		214,640							

1c. Options for addressing the underspend

We have been exploring potential funding sources for the identified underspend. In particular for the Community Developers, we have considered whether a more sustainable model would be to reduce the core hours from 25 hours per week to 18.75 hours. A number of our Town Councils work have appreciated having this resource in communities and we have asked each if they are able to contribute. Any contributions that they can make would allow us to increase the hours of each Community Developer and may mean that we can continue to provide a 25 hour per week contract for 2021/22.

As well as Town Council precept funding, we have also applied for:

- IBCF locality funding (£50k to be confirmed after the IDG meeting on 2nd February)
- NHS Charities Together - £70k (opens February)
- Awards for All - £10k per One Community
- IBCF Prevention - £17,000

2. Quality of Life Priorities -

Progress Reports on the Delivery of the 10 Year Quality Strategy

10 PRIORITIES

We aim to tackle these inequalities together through interventions focussed on 10 priorities:

THEME	PRIORITY	LEAD PARTNER
Health & wellbeing	1. Obesity/healthy weight (pg 2)	Devon CCG
	2. Loneliness (pg 3)	NDVS & TTVS
	3. Crisis prevention and support (pg 4)	D&C Police & Devon PH
	4. Child poverty (pg 5)	Action for Children
Safe, clean sustainable places	5. Fuel poverty (pg 6)	361 Energy
	6. Climate emergency (pg 7)	North Devon Biosphere
	7. Strong and resilient communities (pg 8)	One Communities Group
Economy, employment & skills	8. Supporting local employers (pg 9)	North Devon Plus
	9. Local supply chain development (pg 10)	North Devon Biosphere
	10. Increasing employment opportunities (pg 11)	Petroc

2.1 Health & Wellbeing – Reports

Programme Title:	OND Health & Wellbeing Development Team
Programme Lead:	Mark Doughty
Supporting Organisations:	Devon CCG, NDVS, TTVS, Devon and Cornwall Police, Devon Public Health, Action For Children

Key Development Opportunities and any System Barriers for Living Well Development Team

Development Opportunity

1. Potential to present at a virtual Kings Fund Conference [Community is the best medicine \(virtual conference\) | The King's Fund](#)
2. Developing a programme called Leading Collaboratively with professionals and citizens
 - A programme to support the development of community leadership, particularly the role of the citizen leader in having a voice in local decision making and delivering change
 - This programme also is a response to ensuring citizen engagement in community projects led by professional bodies and organisations

Reports from Project Teams for Programme

Project:	Obesity/Healthy Weight – Priority One
Project Lead(s):	Kay Brennan
Supporting Organisations:	Devon CCG
Project Summary	
<p>Obesity is a major factor in poor health, disease and life expectancy. This strategy will place the most vulnerable as its central focus with all workstreams prioritising disadvantaged groups.</p>	

Goals/outcomes

- **We will work with partners to create healthy places**
 - Create a safe cycling and walking network and improve walking and cycling routes in Northern Devon by bringing all interested parties together to establish proposals
 - Maximise physical activity opportunities engaging with local leisure providers
 - Work with businesses and planning authorities to support healthy eating-out options
 - Improve access to places where people can grow and share healthy food
 - Promote healthy places of work by supporting all OND partner organisations to sign up to the Healthy Weight Declaration
- **We will promote healthy lifestyles**
 - Create a strong Northern Devon presence for national and regional physical activity initiatives and maximise funding and resources
 - Link with schools and local supply chain work to promote healthy eating at school
 - Support healthy lifestyle choices in pregnancy, early years and throughout life
 - Promote exercise for prevention, treatment & management of chronic disease
 - Establish network of ‘healthy weight leads’ in each key organisation in Northern Devon

Key Achievements/progress to date



- **Wellbeing at Work programme.** Now piloting a support package with a local business. Active Devon and One Small Step keen to be involved. Connections have been made with Live Well South West and PHE's Worklessness and Wellbeing network to progress this work. Funding yet to be sourced.
- **Continued promotion of MECC training.** Kay Brennan developing links with DPT and community mental health workforce with aim to educate and empower increased physical activity promotion and healthy lifestyle conversations. Exercise on referral schemes for Mental health patients/vulnerable adults being explored.
- **Involvement with successful bid to make Devon a Sustainable Food Place.** Funding will help develop a Strategic Devon Partnership. A meeting between One Northern Devon also took place with Food Exeter and Food Plymouth.
- **Grow, Share, Cook initiative** which is hoping to be piloted for Northern Devon in Bideford and Barnstaple is still looking for funding opportunities.
- **The Community Food Programmes** has winter funding grants available for the provision of emergency food packs issued by small organisations. These are currently being mapped to understand who and what is being provided. Devon Community Foundation are setting up networks in each locality so that small community projects are kept updated.
- **Alan Tapp, UWE presented to the Active Travel Group** on 'Social marketing of cycling'. The group keen to support and influence Neighbourhood plans moving forward. Tranche 2 money from the DWP to support active travel has been issued to north DEVON and the group is keen to support this role out and review any evaluation and assessment the impact these measures have.
- **Dr Ruth Tapsall attended a Weight Management Services Mapping workshop** hosted by PHE on 22/1. This was to respond to Covid impacts, the new developments from the NHS Long Term Plan, learning from moving to digital/virtual face to face sessions and the need to address health inequalities.
- **All leisure providers** continue to struggle given further lockdown measures post-Christmas. Parkwood updated the Healthy weight and physical activity forum on national funding reduction for leisure provision but were very grateful for support from Sport England. They are very keen to continue to engage with OND to develop links and can offer rooms to hub groups when they are able to reopen again. It is hoped Parkwood will link in with One Barnstaple and One Ilfracombe during this period of lockdown for mutual support.
- **Active Devon** offered a Winter Cycling webinar in conjunction with [Travel Devon, Ride On Cycling](#) and [Excel Cycling](#). The FREE Winter Cycling Webinar was packed with tips and advice on how to start cycling in Winter to feel safer, more confident and happier about cycle rides.
- **Petroc** - Students are being engaged and motivated online with fun activities such as the Active Devon winter toolkit and AoC challenges (around the word in 30 days in December and Lunar Challenge in January).
- **Active Devon's Tom Mack presented on The Community of Practice-** a programme designed to reduce falls. It is focused on workforce development for improving strength and balance through working collaboratively. Hannah Macdonald will link in the Discharge to assess team and K Brennan has made the acute trust falls prevention teams aware of the prevention work.
- **The Healthy Weight and Physical Activity forum** will be seeking more citizen leadership and VCSE input/members in 2021 with support from Mark Dougherty.
- **Beat the Streets.** The Police are happy to provide match funding for this community engagement activity project, but due to current Covid difficulties the scheme would be deferred until later in 2021.
- **An Active Devon Workplace Walking Campaign** called 'Let's Walk' will be starting in March

(depending on current guidance).

Key Priorities for next 3 months

- Develop Wellness at Work programme. It requires a robust evaluation and the ability to scale up within its current limited resource and potential to expand if funding secured
- Continue the enthusiasm to deliver Beat the Streets this spring/summer
- Work with leisure service providers to support their reopening and ongoing investment in our community's health and wellbeing
- Continue to develop links with DPT, promoting activity for prevention and management of mental health conditions and co-morbidities.
Develop plans to support evolving Neighbourhood plans and the overall Local Plan to support safe active travel in ND

System, support required and barriers to progress

- Funding for Wellness at Work co-ordinator to secure a lasting commitment from businesses and develop a self- running network
- Prolonged lockdown/general uncertainty means Beats the Streets may be delayed further.
- Leisure service providers struggling to remain solvent.
- Resources continuing to be focused on Cv19 so limited investment in programmes and schemes aimed at prevention and management of long term lifestyle related conditions

Project:	Loneliness – Priority Two
Project Lead(s):	Darren Hill
Supporting Organisations:	NDVS & TTVS
<p>Project Summary</p> <p>Loneliness is fast becoming recognised as one of society's greatest challenges, a growing problem which not only reduces quality of life for large numbers of residents, but which also contains significant implications for health and care services. As well as being linked to early deaths on a par with obesity and smoking, loneliness can increase the risk of coronary heart disease, strokes, depression and cognitive decline. People who can feel particularly lonely include those aged between 16 and 24, widowed, having poor health, unemployed or have caring responsibilities.</p> <p>What do we mean by loneliness?</p> <p>The Jo Cox Commission on Loneliness describes loneliness as 'a subjective, unwelcome feeling of lack or loss of companionship, which happens when we have a mismatch between the quantity and quality of social relationships that we have, and those that we want.' A person can be socially and physically isolated and not feel lonely, this is 'solitude'. Equally, a person can be surrounded by others and appear well-connected but can feel alone, this is 'loneliness'.</p>	

Goals/outcomes

- Supporting connections – providing support such as transport and technology to help develop and sustain relationships
- Social prescribing - linking the individual to an activity and others that interests them
- Asset based community development – utilising local assets ie natural environment
- Information / signposting
- Supporting learning/new skills development in a social setting
- Good neighbour programme
- Flow Together programme – connecting people in communities

Key Achievements/progress to date

Slow progress being made, I have identified a deputy chair Roxi Reeder who currently works with Encompass which will help spread the load, I have also inducted Kristian Tomblin from DCC Communities onto the group.

Key Priorities for next 3 months

- I have not set a date for the next meeting but anticipate it being before the end of Feb.
- I was hopelessly, naively ambitious in thinking we could hold a spring conference, maybe now a late summer/early autumn.

System, support required and barriers to progress

- No system barriers, just time! but with Roxi on board that will be a significant step in overcoming this.

Date of report: 26.1.21

Project:	Crisis Prevention and Support – Priority Three High Flow
Sub Project Lead:	Toby Davies
Supporting Organisations:	Devon and Cornwall Police, Devon Public Health

Project Summary

In January 2020, One Northern Devon launched 'High Flow', a personalised and holistic support programme for the 20 most intensive users of public services in Northern Devon. The High Flow programme aims to better meet the needs of these individuals and use the learning to improve the future system response.

Goals/outcomes

- Each person will have a key ‘supporter’ and a single plan shared with all agencies.
- Additional capacity will be provided through a High Flow Case Worker.
- Practitioners will be informed to recognise and respond to behaviours resulting from childhood trauma.
- System leaders will support staff to overcome the barriers existing in the system that prevent people getting help they need.
- The learning about barriers and solutions will be used to influence future policy and service design for high frequency service users.
- **Project size**
 - Support to be provided to the 20 nominated individuals.
- **Delivery Data staff and finances.**
- £17,147.21 was saved for the four organisations that have responded to the data requests (i.e Police, PCN, SWAST and PCN’s) in the first six months. Currently awaiting responses to current data requests for all eight organisations
- The cost to run the High Flow service is £42K per annum which funds the High Flow caseworker and High Flow Project Coordinator (currently funded to 31st May 2021)

Key Achievements/progress to date

- Data supplied shows a 31% reduction for SWAST, 46% reduction for Police logs, 89% reduction of named offender on crimes and 100% reduction of arrests. NDHT report a 61% reduction in attendance at A&E. PCN shows a 6% increase in demand.
- £17,147.21 was saved for the four organisations that have responded to the data requests (i.e Police, NDHT, SWAST and PCN’s) in the first six months. Currently awaiting responses to current data requests for all eight organisations for Q3 of the service.
- Video testimony of one High Flow client [High Flow Project - One Northern Devon](#)
- Case Study of Police demand reduction of that High Flow client who arrived in North Devon in 2016 having fled a domestic violence relationship and also their partner who themselves were not a High Flow client but were supported by the TAP in recognition of the co-dependency:

114 Vists completed (Vulnerability Indicator Screening Tool) basically a lengthy document completed by Police Officers in response to a call for service which then goes into the CST (Central Safeguarding Team) where it is reviewed by numerous partner agencies to determine what support can be offered.

61 crimes recorded the overwhelming majority are as SS as the victim of domestic violence.

56 Enquires- A Police record created IT systems on the back of a crime or incident and for managing the problem-solving plans and recording safeguarding rationale.

8 custody records where SS has been arrested.

Numerous MARAC (multi agency risk assessment conferences) partnership meetings in response to a high-risk domestic incident.

Numerous strat. meetings convened by concerned partners.

The serving of numerous Domestic Violence Protection Notices (Police document preventing contact by a perpetrator – 48hrs)

The serving of a Domestic Violent Protection Order (a court order supporting an extension to

the above DVPN for a period of 28 days)
 Almost weekly conversations at Daily Management Meeting in relation to the client.

Partner of client supported by the TAP.

- 61 Crimes the majority of which are DV assaults against the High Flow client
- 43 Enquires- A Police record created IT systems on the back of a crime or incident and for managing the problem-solving plans and recording safeguarding rationale.
- 72 Vists
- 27 Custody arrests
- Numerous periods of detention on remand at HMP

In January 2020 Police had one call in relation to both person but since there has been no contact whatsoever.

- Numerous comments from clients and professionals on how High Flow has supported them personally and professionally. This reinforces that not only does High Flow benefit a client, it also serves to improve a practitioners professional wellbeing at work.

Key Priorities for next 3 months

- The High Flow service is funded until 31st May 2021. A co-commissioning option has been proposed to meet the cost of the £42K required to run to March 2022. Police have already ring fenced £9K to that. Discussions required about commissioning for the balance.
- Continue the work outlined and gather data and take the relevant learning to inform any necessary system change opportunities.

System, support required and barriers to progress

- Despite numerous requests for data, some organisations have failed to submit any, they are DCC, NDC, TDC and DPT. Without this quantitative and / or qualitative data, we are unable to fully evaluate the effectiveness of High Flow and consider system learning and opportunity to embed that in our partnership service.
- Trauma Informed practice across all services- continuation of OND work towards developing TI practice using the Flow toolkit.
- Co-commissioning funding of around £4-5K per major partner organisation to extend the work of the High Flow service.

Date of report: 20.1.21

Project:	Crisis Prevention and Support – Priority Three Suicide prevention
Sub Project Lead:	Nicola Glassbrook
Supporting Organisations:	Devon and Cornwall Police, Devon Public Health
Project Summary	



This Projects Objectives are:

- Local Authority Public Health Teams are responsible for coordinating a Multi- Agency response to preventing Suicide across Devon.
- To Prevent suicides across Devon
 - Improving population emotional wellbeing
 - Ensure a timely offer of support to people affected by suicide
 - develop Safer Suicide Communities
- Working across Devon County Council and Devon STP footprint.

Delivery Data staff and finances:

Real Time data collected and reported on monthly.

Annual Audit of Coroners Reports

In receipt of NHSE Transformation Funding - £235,000 per annum for 3 years.

Key Achievements/progress to date

Update to Board – 26.1.2021

Nicola Glassbrook, DCC Public Health Specialist:

- Still waiting allocation of NHSE monies to support community response to suicide prevention and will be in touch with OND when this is confirmed.
- Currently revising the Devon Strategic Group membership, would OND like to be represented?
- Keen to look at OND’s work with local businesses, will be picked up by a colleague

Key Priorities for next 3 months

- Production of Suicide Prevention Action Plan for the DCC footprint, which will identify priorities for the coming year, current suggestions are: preventing suicide in public places, suicide prevention and the Criminal Justice system, Post vention support, debt as a risk factor, suicide among children and Young People.
- Review the Real Time Surveillance System with police, Coroners and other key stakeholders.
- Roll out of ‘universal awareness training offer’ Understanding Grief, suicide prevention and suicide bereavement support to community groups.
- Agree and on-line training offer comparable with ASIST.
- Start to deliver against NHSE monies:
 - Safer Suicide Communities
 - Safer Suicide Primary Care
 - Training offer (see above)
 - Working with the media
 - Understanding self-harm rates in Torbay.

System, support required and barriers to progress

Currently lack of staff resources due to Covid 19 pandemic but an Advanced Public Health Practitioner focussing on Complex Lives (Drug and Alcohol, Suicide Prevention and Public Mental Health starts in March. Consult post is also going out to recruitment.

Date of report: 26.1.21

Project:	Crisis Prevention and Support – Priority Three GP Homeless Access
Sub Project Lead:	Dr Simon Jones
Supporting Organisations:	
Project Summary	
Report to follow	

Project:	Flow
Sub Project Lead:	Anna Lewis
Supporting Organisations:	Barnstaple Primary Care Network Encompass South West
Project Summary	
<ul style="list-style-type: none"> To support individuals, in a Trauma Informed approach, with multiple needs to live the life that matters to them. To ensure that the system flows around the person instead of the person being referred/bounced around the system. To support practitioners and organisations to have "What Matters" conversation with their clients. Manage the coordination and process for the individual with either a Team Around the Person (TAP), Community Around the Person (CAP) or a virtual Flow advice through an online portal/hub. 	

- **Project size**
Not defined but includes GP/Population Health Management, NDHT Acute and Community Team, One Communities throughout One Northern Devon.
- **Delivery Data staff and finances.**
Staff: Flow Coordinator (15 hours p/w)

Progress to date

- We are piloting 3 patients for Barnstaple PCN:
- We have devised specific Flow process for primary care

- Provided documentation "Primary Care Flow Pack"
- Organised Training: Trauma Informed Training & Talking to people about childhood trauma.
- GPs are now starting the process with their selected patients.
- Cohort for Barnstaple PCN identified as approx 50

Key Priorities for next 3 months

- Build a generalised flow pack for the wider community - to be used by One Communities - to develop from Primary Care pack
- Marketing - ensure Flow is understood in the wider community e.g. marketing for NDHT Acute and Community Team, sharing with One Communities
- Barnstaple PCN pilot - analyse how Flow worked, what may need to be adapted e.g. time pressures, do we scope out and develop an online hub for less complex needs + TAP for multiple needs etc
Report findings

System, support required and barriers to progress

- To move ahead with a virtual hub approach - work with a web developer for the OND website to build a contact form
- Barriers for GP/Population Health Management, NDHT Acute and Community Team may be time constraints - how do we adapt as needed?
- Encouraging of sharing and supporting across organisations to come together to use Flow and to see the benefits.

Date of report: 26.1.21

Project:	Child Poverty – Priority Four
Project Lead(s):	Fran Giblin/Simon Jones
Supporting Organisations:	Action For Children
Project Summary	
<p>Goals/outcomes</p> <ul style="list-style-type: none"> • Education & training <ul style="list-style-type: none"> ○ Lead an FSM take up campaign – activities and food ○ Support a transitions campaign – primary to secondary, in year transitions and post 16 ○ Increase 16- 24-year-old opportunities ○ Covid response – increase in digital access, equipment and WIFI • Health <ul style="list-style-type: none"> ○ Oral Health Improvement programme ○ Was not brought – decrease the number of missed health appointment by families. ○ Parental mental health ○ Increase awareness of period poverty and make sure that all secondary schools are signed 	

up to red box

- **Income & employment**
 - Understand local business employee requirements and opportunities and build appropriate skills and knowledge base in education and training in order to create opportunities and retain young adults locally
 - Reduce family evictions
- **Partnerships**
 - Raising the profile of families in poverty
 - Organisations proactively working together to reduce child poverty through DFCP locality partnership and One Northern Devon

Key Achievements/progress to date

Update to Board – 26.1.21

The goals and objectives for this project are currently being put into a North Devon Child Poverty Action plan. Please see link below, the population of the data in this document is to be confirmed on Friday 29th January and will be updated at this point.



Northern Devon
Child Poverty Action F

Date of report: 26.1.21

2.2. Safe, Clean and Sustainable Places – Reports

Programme Title:	Safe, Clean and Sustainable Places Development Team
Programme Lead:	David Relph
Supporting Organisations:	361 Energy, North Devon Biosphere, One Communities Group

Key Development Opportunities and any System Barriers for Safe, Clean and Sustainable Places Development Team

Reports from Project Teams for Programme

Projects:	Fuel Poverty – Priority Five
Project Lead(s):	Rob Passmore
Supporting Organisations:	361 Energy
<p>Project Summary</p> <p>Mission: Create a multi-organisational ‘mobilisation strategy’ to remove our region’s fuel poverty by addressing its underlying causes and its impacts on our communities.</p> <p>The fuel poverty issue:</p> <ul style="list-style-type: none"> - 30% of excess winter deaths (15,000 per annum – 40+ across northern Devon). - A £2.5bn NHS cost burden (£6.8m across northern Devon). - Concentrated pockets of severe fuel poverty, with up to 91% of residents living under its burden, raising energy justice questions (85% of FP in northern Devon is in just 11 wards) - We are missing our statutory targets for Fuel Poor’s household EPC ratings. - We are not currently complying with NICE guidelines (NG6) on warm homes. 	
<p>Goals/outcomes</p> <ul style="list-style-type: none"> - Reduce the region’s Fuel Poverty from 16% to 5% by 2030, and 0% by 2040 - Bring Fuel Poverty in Ilfracombe, Bideford and Barnstaple Central to 10% by 2030, and 0% by 2040 - Achieve the Statutory improvements in household EPC ratings for 2025 (D)/2030 (C). - Become compliant with the NICE guidelines (NG6) “Excess winter deaths and illness and the health risks associated with cold homes” to reducing the health risks (including preventable deaths) associated with living in a cold home. - Create local employment by implementing this strategy which directly helps communities in fuel poverty through economic improvement and social mobility. <p>Strategy:</p> <ol style="list-style-type: none"> 1. Create a multi-organisational working group with the mandate & resources to implement the strategy 2. Increase access to existing home energy advice through an increase in referrals to 361 Energy/LEAP 3. Launch a Healthy Homes Programme, based on NICE Pathway 4. Launch an end-to-end retrofit program based on national exemplars 5. Launch a Social Bond to finance the development of a retrofit program focussed on helping address fuel poverty, starting with the worst first. <p>Project size & delivery data staff and finances.</p> <p>The project size/staff and finances needs to be confirmed by creating a Business Case for the work strands.</p>	
<p>Key Achievements/progress to date</p> <ol style="list-style-type: none"> 1. The OND Fuel Poverty Strategy has been co-created by the multi-organisational working group (highlighting the value of working in this integrated way 2. Strategic level representation from:- 	

- a. Torrington District Council (Janet Williams)
 - b. North Devon District Council (Jeremy Mann)
 - c. North Devon Homes (Mark Rostock)
 - d. North Devon NHS Trust (Katherine Allen)
 - e. 361 Energy CIC (Nicola Corrigan)
 - f. One Northern Devon (Andrea Beacham)
 - g. Westward Homes (TBC)
3. Tactical referrals into 361's existing service have increased through better referral integration between partners

Key Priorities for the next 3 months

- Ensure Boards of organisations of FP Working Group sign off the strategy
- OND Board approval of the strategy
- A mandate for the Work Group to deliver the strategy
- Allocation of resources to progress implementation of the strategy

System, support required and barriers to progress

- Strategy sign-off from partners/OND Board
- Mandate to implement the strategy
- Allocation of resources

Date of report: 20.01.21

Project:	Strong and Resilient Communities – Priority 7
Project Lead(s):	Hannah McDonald
Supporting Organisations:	One Communities Group
<p>Project Summary</p> <p>Communities in Northern Devon have often expressed frustration at being 'done to' by larger councils and statutory bodies. The top down approach doesn't recognise that the people who know what's best for their community are the people that live and work in them. Additionally, communities face very different challenges based on their geography, size, rurality, economy and social infrastructure. Some of our towns face particular issues of inequality with life expectancy and social mobility rates amongst the worst in the country. Many people are willing to help their communities and their neighbours but there isn't always a clear route into different types of volunteer role matched to their skill in their community.</p> <p>Effect of Covid-19 on Northern Devon Communities</p> <p>Northern Devon will be disproportionately negatively affected by Covid-19 due to the economic impact on our tourism economy. People in the lowest paid and seasonal jobs are going to be particularly affected. Figures suggest that the South West had the highest number of people claiming benefits at this time and the medium-term economic impacts are not yet known. There may be an increase in people claiming universal credit and debt issues. It is more important than ever to provide early access to practical support and help with such things as housing and benefit advice. Whilst there are lots of advice channels available people do not always know how to access it.</p>	



Conversely, communities have risen remarkably to the challenge of Covid 19 and the community spirit that saw people helping their vulnerable neighbours over the lock-down needs to be supported to continue.

Goals/outcomes

- Strengthen the ‘One Community’ approach so that agencies work ‘with’ communities and co-design solutions using the existing One Community infrastructure.
- Collective Advice & Guidance package from all partners who provide an advice & guidance function. One-stop-shop portal with links to local and national support.
- One Barnstaple Community Hub creation as a result of community engagement
- One Bideford Community Hub creation as a result of community engagement
- Suicide Safer Communities
- Safer Towns
- OND Good Neighbour Programme

Key Achievements/progress to date

All the One Communities are working well on their engagement led work plans. Some of the activities identified have had to be placed on hold due to current lock down restrictions but this has allowed more capacity to be directed to the Community Covid responses which have been stepped up again. Most communities have reported fewer requests for support coming through, but more complicated issues for the people who do need support. Mental Health provision within communities is a key theme being discussed at all One Community meetings alongside discussions around food and food provision for those who are struggling financially.

Key Priorities for next 3 months

Next 3 months – focus around mental health, food provision and continuing Community Covid responses

Date of report: 26.1.21

2.3 Economy, Employment and Skills Reports

Programme Title:	Economy, Employment and Skills Development Team
Programme Lead:	Tim Jones
Supporting Organisations:	North Devon Plus, North Devon Biosphere, Petroc
Key Development Opportunities and any System Barriers for Economy, Employment and Skills Development Team	

- **Supporting Local Employers**
This programme continues with a series of initiatives already described in previous meetings. What however is emerging is the real extent of economic “scarring”. The most adversely affected sector, as a result of Covid, is Hospitality, Tourism and Leisure. The current lockdown has compounded many existing



problems. There are a number of dire predictions regarding the future of large sections of this industry. There are also knock-on effects on employment prospects, particularly in the 16–24-year-old category. The need for many businesses to recapitalise for future investment is also proving to be highly uncertain. These are all challenges that the group are currently addressing.

- Local Supply Chain Development**

This initiative continues to gain strong interest across business sectors. The current restrictions have exposed how local market activity had been excluded from contractual opportunities with many supplies being imported to the region from other parts of the UK or internationally. A re-appraisal of logistics, at a much more local level, much greater customer awareness of local brand values and the need for each area to lead on its economic and community recovery provides a clear focus around the benefits of integrated local supply chains.

- Increasing Employment Opportunities**

The true extent of employment opportunities, the scale of unemployment, the opportunities for self employment and the opportunities for retention of existing work forces is being tested by the combination of both Brexit and Covid impacts. The latest unemployment figures, at approximately 5%, are masking the true extent of these figures. It is unlikely that there will be any opportunity for trend analysis to be completed until the end of the furlough period. Even then, as employment is a lagging statistic, it will be difficult to see how deeply this section of our work needs to be pursued. A series of contingency plans are being prepared, such as, the Economies for Healthier Lives submission. Work is also ongoing to develop faster take-up of Government initiatives, such as, the Kick-Start Programme. This work will continue.

Reports from Project Teams for Programme

Project:	Supporting Local Employers – Priority Eight
Project Lead(s):	Alan Dykes
Supporting Organisations:	North Devon Plus
Project Summary Covid-19 related issues - People are coping with a sudden loss of income. - Many businesses affected do not have an HR department so support is needed by business owners and their staff to ensure that their mental health is well supported.	

Goals/outcomes

Easily accessible advice and support options, national and local around:

- Covid-safe working.
- Workforce resilience
- Debt counselling for employees
- Re-train
- Financial advice
- Housing advice

Future working options:

- Collate the positives that evolve out of this situation such as a better understanding of distance working,



people having improved IT skills and reduced travelling and the opportunities this presents.

Addressing skill gaps

- Middle and higher level skills. Work with Jobcentre Plus to apply for Community Budget funding specifically for fast track opportunities into middle and higher skilled jobs working with local employers to build in on-the-job training opportunities. In particular, we will target the growth industries identified below.

Trusted employer

- Best practice policies for improved workforce resilience, marginalised employees etc

Growth industries

- Healthy ageing
- Decarbonisation
- Digitalisation

Key Achievements/progress to date

Supporting local employers

Listening Ear project has gone live on DCC website offering a counselling service for business managers. This is not about financial advice but about hearing the personal stress involved in managing a business through Covid. This is a trial project running to end March.

ND+ will be blind sampling the service to check the offering before giving it our implied recommendation by actively pushing the service through our network,

www.devoncommunities.org.uk/projects/listening-ear

Date of report: 25.1.21

Project:	Local Supply Chain Development – Priority Nine
Project Lead(s):	Tim Jones
Supporting Organisations:	North Devon Biosphere
Project Summary	
Supply chain management is currently tackled on a sector basis, yet the nature of integrated supply chains is complex and invariably covers a number of sectors and themes. Benefits are frequently not recognised, particularly in respect of indirect job creation.	

Goals/outcomes

A coordinated approach to local sourcing with a specific focus on understanding and stimulating local supply chain development is a major opportunity to link wellbeing agendas with healthy economies and healthy communities. Maintaining a strategy that incorporates this overarching approach can be empowering and enable agreed economic and strategic outputs. North Devon Biosphere provides a vehicle for this. Examples against sectors include:

- **Environmental improvements**
 - Linked to enhanced biodiversity, natural capital gains, benefits to eco-tourism, benefits to hospitality and leisure businesses, opportunities for education.
 - Ensure land used for production is suited for it (Sustainable Land Use Policy). Ascertain which land use can be reduced & which increased to meet communities' needs.
 - Provide a market for goods

- **Natural Capital Economic Activity**
 - Hubs for woodland and timber produce. Training apprentices in sustainable construction to produce affordable homes with prefabricated panels from local produce. Highly energy efficient and low construction price.
 - Planting trees to improve carbon capture. Woodlands created provide new habitats and management opportunities. Primary and secondary industry creation including a wide range of timber products and potential for a hub to manufacture modular timber structures. Wide range of training and apprenticeship opportunities including forestry.

- **Food & Drink**

A sub regional approach to food and drink procurement has wide ranging implications across sectors. It can provide an effective business plan for the agricultural economy as it moves away from dependence upon single farm payments. A wide range of local small producer groups can extend product ranges. New food products, currently only sourced from national or international sources, such as fruit and vegetables, can be produced locally. The logistics of managing the food chain from farm to fork also provides opportunities in logistics, packaging (sustainable materials), branding, storage and general distribution. The need for product diversity and innovation is a major stimulus for research and innovation projects. There are also extensive opportunities for skills, apprenticeship and workforce development.

Key Achievements/progress to date

Progress in respect of the Local Food Hub has been affected by both the “on/ off” Lockdown provisions and the uncertainty regarding the conclusion of the Brexit negotiation. Regarding the latter. The nature of trading relationships between the EU and the UK has a significant bearing on how this country needs to consolidate some of its primary industries. Existing contractual relationships, for example, for fresh fruit and vegetables – with Belgium and Spain – need to re-evaluated. This process will become easier as cross border matters are resolved. What has not changed however is that the fundamental need for agriculture to move away from subsidised unproductive activity to a customer orientated commercially relevant business model is long overdue. The Local Food project will therefore now be able to explore these options over the period of the next 3-6 months.

Key Priorities for next 3 months



The focus will be a combination of integrated work, combining work base productivity, community health, natural capital, digital competency and research/ innovation/ related skills.

Date of report: 26.1.21

Project:	Increasing Employment Opportunities – Priority Ten
Project Lead(s):	Alex Coull
Supporting Organisations:	DWP
Project Summary People in the following categories are disproportionately under-represented in the employment market: <ul style="list-style-type: none"> • Care leavers • Ex-offenders/prison leavers • Those with a history of illness • People with learning disabilities • People with low or no academic qualifications • Homeless people and those insecurely housed • People on low income/seasonal or zero hours contracts This contributes to increasing health inequalities as meaningful employment plays an important part in a person’s wellbeing and health outcomes.	

Goals/outcomes

- Interventions need to be targeted to people who need support at different parts of the employment pathway:
 - Ready to learn or train
 - Support while learning or training
 - Support while in employment
- Target people within the cohorts described above through agencies and organisations that they are currently involved with. Campaign to describe the benefits and the available opportunities to get into learning or employment.
- Campaign to local businesses to highlight the issue of employment inequality.
- Create a support package for employers who are willing to engage in this campaign including package of health & wellbeing support.
- Create an Employee Mentor scheme where existing employees can volunteer and be trained to act as mentors to individuals in the above cohorts.
- Create an Employers’ charter which includes best practice processes for supporting employees in the above cohorts. Promote local companies who are signed up to the charter. Expand on ‘Flow’ team around the person approach to support people to tackle the barriers they face to employment.



Key Achievements/progress to date

In addition to the YouthFlow programme (see sub group report) there have been various contracts running throughout DWP to support customers closer to or into employment including:

- **Digital Exclusion Programme** – a Devon wide contract where an external provider delivers 14 weeks of virtual support in using IT devices – upon completion the participants give n a tablet and WiFi access. This was initially aimed at the over 50's but due to the demand this has now rolled out to all age groups
- **Mental Health provision** – we have an ongoing contract in North Devon for participants to receive support with their Mental Health (due to the success of this provision, this will be scaled up to allow more places.
- **18-24 mentoring programme**- this is now full but we have some ongoing provision supporting young people with the difficulties they are facing as a result of Covid.
- **New Enterprise Allowance** – This is support available for those wanting to start a new business, from an idea they have through to commencement of trading with specialist advice, support and access to a business mentor in addition to financial support.
- **Job Finding Support** – Provision to support those who are newly unemployed (under 13 weeks), they are allocated to a provider who will work with them on their job marketing skills and match them to local vacancies.
- **Sector Based Work Academy Programmes, Mentoring Circles and Kickstart vacancies** which have been delivered throughout the year, enabling people to meet employers and receive sector specific advice in addition to guaranteed interviews, work experience (where possible)

All of the above contracts have been funded from our Flexible Support Fund, we have still got money left in the budget so are now talking to those claiming benefits to see what support they would benefit from, this is where partner feedback is so essential to ensuring we are purchasing the needs of our local people.

In addition to this there is a lot of free provision out there using providers such as Learn Devon, Young Devon, NCS plus many more.

We are also about to commence a pilot with Devon County Council which is support for the over 50's, it's called the Mid-life MOT, checking that individuals have the skills and awareness of employability, finance and health allowing them to work as long as they are able to.

Project:	Increasing Employment Opportunities - Youth Flow – Priority Ten
Sub Project Lead:	Paul Jones
Supporting Organisations:	DWP, Petroc, One Northern Devon, Encompass Southwest, TTVS and One Northern Devon business community partners.



Project Summary

Funded by the Department of Works and Pensions (DWP) Youth Flow is a partnership made up of One Northern Devon, Encompass Southwest, TTVS and One Northern Devon business community partners. We will work with 100 young people who are long-term unemployed or in groups that are disproportionately under-represented in the labour market. Those groups are:

Many of the young people we work with will have complex backgrounds and face several barriers that they need to overcome before being able to take advantage of the existing provision. The aim is to ensure that they will all have moved closer to employment by having a focused action plan and having been supported to address the barriers preventing them from meeting the goals in that action plan.

In addition, we know from previous engagement with young people that they have felt overwhelmed with the different agencies and schemes they are presented with. Our programme aims to support young people to find the programme, volunteering, training or work opportunity that is right for them and then support them through the journey.

We will provide young people with support that is tailored to their individual needs, using the wider One Northern Devon partnership to encourage all those involved in supporting the young person to support the goals that have been set that will bring them closer to employment by addressing the barriers that make this currently difficult to achieve. Where necessary, Youth Flow will bring together the Team Around the Person to better coordinate the shared progress plan. In addition, One Northern Devon has an Economy, Employment & Skills group who support this aim and we plan to work with and support local employers to create a network of workplace mentors. As part of this programme, in response to the need identified by businesses, we will provide a Wellbeing Programme to support employees' mental and physical health and wellbeing.

Date of report: 26.1.21

Full report contained in the Youth Flow Progress Report with Board Papers.