

One Northern Devon Neighbourhood Health Workshop Agenda

Date: Tuesday 28th April 2026, Time: 9am–12 noon

Location: Litchdon Medical Centre, Landkey Road, Barnstaple. EX32 9LL

(Please park on roads around the medical centre as patient parking is limited).

Workshop Purpose:

To develop a **shared understanding** of what Neighbourhood Health needs to achieve locally, establish the design principles that should guide the work, and use a priority cohort to identify what needs to change in order to develop a practical local model.

Workshop stage	Purpose	Further prompts
Discover		
1. Confirm the current picture	Do we have a collective view on the current challenges, barriers and system pressures?	What is happening now? Whose experience is visible or missing? What feels accurate and what is missing?
Define		
2. Confirm what Neighbourhood Health should achieve	What are we trying to change, and for whom?	Who should benefit? What should count as improvement? What should be different for people, staff, services and the wider system?
3. Agree the design principles we will hold ourselves to	What principles should guide the way we design Neighbourhood Health?	What must be true of any model we design? What should we avoid? What would make the model fair, practical and locally meaningful?
4. Choose a cohort as a design lens	Identify the groups that the ICB has prioritised via commissioning intentions / contracts. Do enough of us have these groups to enable us to collaborate and test our approach?	How will we prioritise the needs of these patients, and why? What would this cohort help us learn about wider Neighbourhood Health?
Develop		
5. Describe the desired future experience for this cohort	What would excellent Neighbourhood Health look and feel like for this group?	What should the future system do differently? What should people experience if Neighbourhood Health is working as intended?
6. Identify the barriers to achieving that future experience	What currently stops this happening?	What constraints, operational protocols, organisational barriers, power issues, knowledge gaps or resource gaps matter?
7. Design what needs to change	What would we need to remove, create, connect or strengthen?	What action, ownership, resources and legitimacy are needed?

		Do we have a wishlist (for the ICB) to help us?
Deliver		
8. Agree actions, ownership and next steps	Agree practical next steps and test whether they are consistent with the design principles.	Do our actions reflect the principles, or have we drifted back into organisational priorities and existing constraints?

