

Developing an Integrated Neighbourhood Team

A share vision for a collaborative system that
service patient and primary care teams

Our Vision
A system where
patients feel known,
practices feel
supported, and
services work as
one.

WHY THIS MATTERS

Primary Care is under pressure and services across the system are often fragmented.

The Collaborative Board brings practice and partners together to create a more joined-up effective system.

TODAY

Fragmented services



FUTURE

Joined-up care

Repeated patient stories



Tell their story once

Pressured practices



Support multi-disciplinary teams

Reactive Care



Proactive Support

WHAT THE COLLABORATIVE BOARD DOES

- Set shared priorities
- Align services and pathways
- Improve communication and coordination
- Reduce duplication and inefficiency
- Advocate for primary care
- Support delivery at a local level

WHAT THIS DELIVERS



FOR PATIENTS

Care that feels simple, personal and connected

- Easier access to the right service
- Tell their story once
- More care closer to home
- Better experience and involvement



FOR PRACTICES

Support to lead, adapt and thrive

- Clear pathways and services
- Reduced duplication and workload pressure
- Stronger communication with partners
- More control over local delivery
- A more sustainable future



FOR THE SYSTEM

A more coordinated and resilient mode of care

- Stronger partnership across services
- Better use of workforce and funding
- More prevention and proactive care
- Shared learning and innovations



Practice Promise

Care will feel simpler, more personal and more connected.



Practice Promise

General Practice will be supported to lead locally, work sustainably and deliver excellent care.



System Promise

Primary Care will be recognised and enabled as the foundation of a sustainable health and care system.

OUR PRIORITIES & ROADMAP

NOW

(0-12 Months)

- Map services and simplify pathways
- Improve Communication
- Reduce duplication
- Address immediate pressures

NEXT

(1-3 Years)

- Develop neighbourhood/locality models
- Build shared workforce solutions
- Expand community-based care

FUTURE

(3+ Years)

- Fully integrated care system
- Sustainable workforce and funding
- Reduced inequalities

HOW WE WORK: OUR PRINCIPLES

Patient First
Designed around people

Local Decisions
Decisions made locally

Equity
Support based on need

Integration
No wrong door to care

Sustainability
Protect the future

Transparency
Clear priorities, fair decisions

Prevention
Shift upstream where possible

Partnership
Shared leadership



CALL TO ACTION

This is a shared effort. The Collaborative Board provides the structure, Success depends on practices, partners and system leaders working together to deliver meaningful lasting change.

